



An tOmbudsman Seirbhísi
Airgeadais agus Pinsean
Financial Services and
Pensions Ombudsman

Freedom Of Information Requests

Q4 2025 – Disclosure Log – Non-Personal Information Only

Date of Request	Requester Type	Request*	Date of Decision	Decision
7 January 2026	Journalist	all correspondence sent by FSPO officials (those at director level and above) to the Department of Finance, specifically related to resourcing/staff recruitment and retention/funding allocation between January 2024 and the present day all correspondence received by the Department of Finance related to the same all correspondence sent by FSPO officials (those at director level and above) to any of AIB, Bank of Ireland or PTSB, specifically related to resourcing/staff recruitment and retention	5 February 2026	Partially Granted
16 January 2026	Journalist	A copy of any briefings, reports and minutes prepared for any Quarterly Liaison Meetings in 2025 with the department under which this organisation sits	13 February 2026	Partially Granted

20 January 2026	Individual	<p><i>líon iomlán na ngearán a rinneadh chuig do chomhlacht ó dhaoine a bhí ag rochtain seirbhísí poiblí i gContae an Chláir ó 2023-2025; líon na ngearán a réitíodh i mbliain an ghearáin; líon na ngearán a bhí gan réiteach ag deireadh gach bliana; catagóir ghinearálta an ghearáin; líon na ngearán a rinneadh i nGaeilge nó i mBéarla; líon na ngearán inar fuair an ball den phobal toradh sásúil don tréimhse chéanna.</i></p>	6 February 2026	Handled outside FOI Act
29 January 2026	Individual	<p><i>All complaints made about any accounting training firm in Ireland.</i></p>	10 February 2026	Refused
6 February 2026	Individual	<ol style="list-style-type: none"> 1. The total number of complaints received by the FSPO in each of the last five calendar years. 2. The number of complaints in each year that progressed beyond initial assessment and mediation to a formal investigation. 3. The number of complaints in each year that resulted in a formal decision or legally binding determination. 	17 February 2026	Refused

17 February 2026	Individual	Request under the Freedom of Information Act for records showing, for pension provider complaints only: <ul style="list-style-type: none"> • The number of complaints received in 2024 (and 2025 to date, if available) • The number of those complaints that proceeded to mediation • The number that resulted in a legally binding determination 	18 March 2026	Refused
18 February 2026	Journalist	<ul style="list-style-type: none"> • the 2026 Budget document prepared by the FSPO 	6 March 2026	Part Granted

**Please note: The wording used in the description of the request may not be the exact wording of the original request.*